



ECO-2021-0174  
APR 29, 2021 - APR 28, 2024



# ANNUAL REPORT

**SUSRUT EYE FOUNDATION & RESEARCH CENTRE**

**For the Year 2020-21**

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## Brief History



**S**usrut Eye Hospital and Research Centre was founded by Late (Prof) Dr. Sunil Chandra Bagchi, an eminent surgeon and philanthropist and Dr. Ratish Ch. Paul with a vision to eradicate blindness in Kolkata, West Bengal by providing eye care services and rehabilitating people of all ages suffering from ophthalmic problems. They realized the necessity of a team, an organization to overcome the insurmountable load of blindness in our country. Today, we are a leading non-profit organization dedicated to provide eye-care and rehabilitate people of all ages suffering from ophthalmic problems. Susrut Eye Hospital and Research Centre was registered as a charitable society under Societies Registration Act 1961 and began rendering eye care services in 1990. The society was rechristened as Susrut Eye Foundation and Research Centre in 1998. In this journey, Susrut Eye Foundation has proved itself as one of the best tertiary eye care institute in Eastern India.

In the year 1999, Susrut Eye Foundation and Research Centre used to serve only 80 to 90 patients in the outpatient department, whereas in 2006 it inaugurated a 9 storied building, adjacent to its first building in Salt Lake, to accommodate more patients. The first building was converted into inpatient department (ward and operation theatre). In 2021, to accommodate the growing demand for eye care another building within the same premises started functioning with OPD, IPD and Diagnostic facilities.

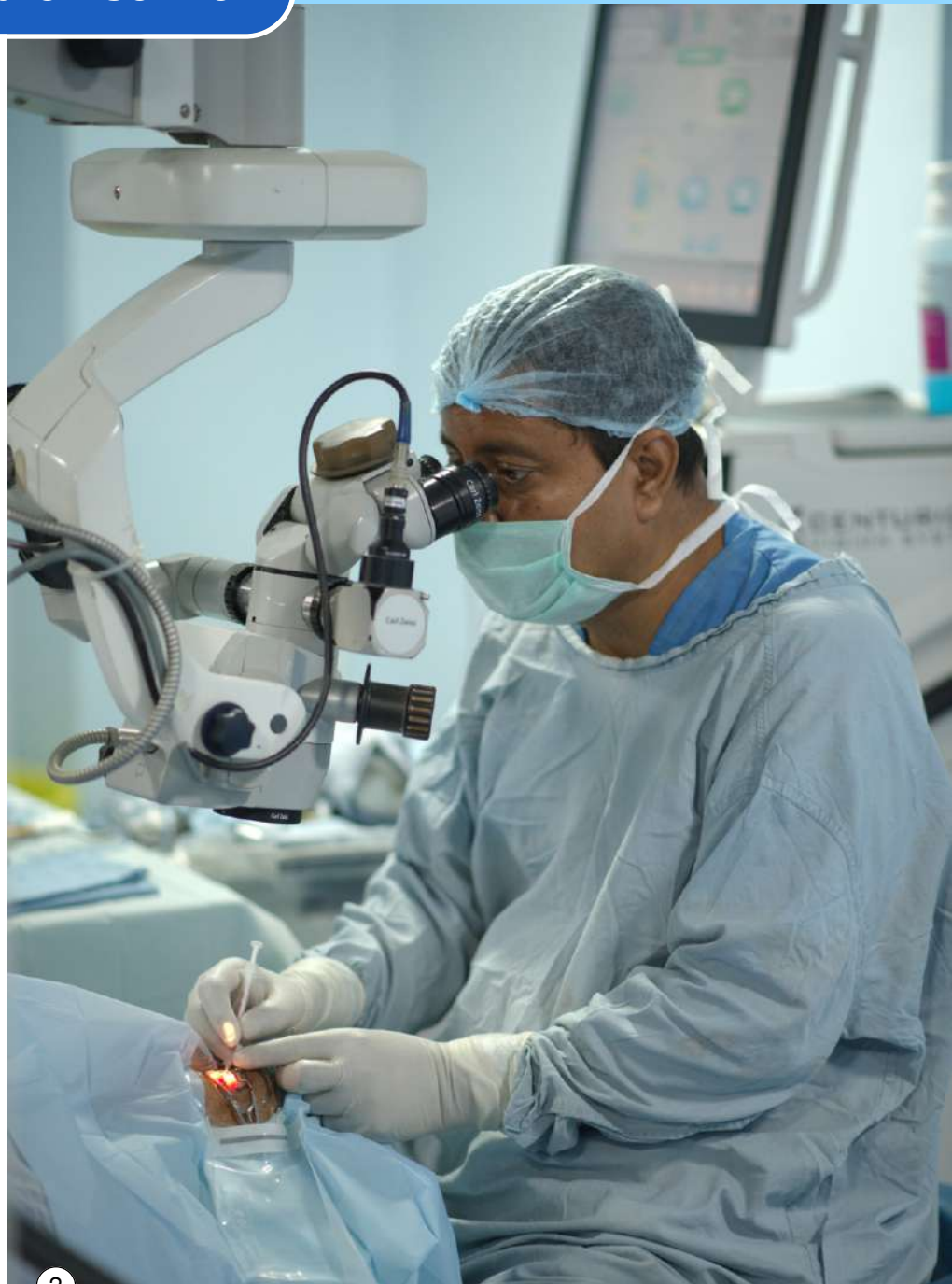


## About Susrut Eye Foundation & Research Centre

**S**usrut Eye Foundation and Research Centre is a leading nonprofit organization founded with a motto to deliver comprehensive eye health care services to the people irrespective of financial background through its base hospitals and extensive outreach activities. The organization is one of the largest tertiary eye care centre backed up by state-of-art facilities and eminent eye care professionals.

At present Susrut is operating in 8 districts of West Bengal through 2 tertiary hospitals, 5 secondary branches and many vision centres. Susrut is ISO 9001:2015 certified Eye Hospital and Training Centre and a NABH Accredited eye hospital. As of June 2019, Susrut receives an average 1000 patients in OPD and 100 patients in IPD per day.

We pride ourselves on our service standards, the people working with us and the clinical expertise extended to patients as we provide effective and affordable care in a caring environment. We have a hospitality-based approach wherein our patients are treated as guests. Our processes are technology-driven, making it convenient for patients to use our services. All our medical programmes are based on belief and practice of ethics, excellence and strict clinical governance.





## Objective

Provide eye care community services to one and all, irrespective of any social or economical background.

## Target Beneficiaries

Identification and implementation of community interventions for eradication of blindness. To offer advanced clinical and surgical eye care service at subsidized cost to the marginalized society people who are not able to afford it.



# SUSRUT

EYE FOUNDATION & RESEARCH CENTRE



# সুশ্রুত

আই ফাউন্ডেশন এন্ড রিসার্চ সেন্টার







### 📍 SALT LAKE

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Ruby Hospital, Kasba Golpark - 700 107

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 98360 10022




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 **HATIBAGAN**  
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Hatibagan - 700006

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### **DR. SREERADHA BAGCHI PAUL**

**PRESIDENT**

MBBS

ASSOCIATED WITH SUSRUT FROM 1998.

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Competent and versatile clinical and administrative head of Susrut Eye Foundation and Research Centre with a comprehensive experience of over 15 years across the entire gamut of operations involved in hospital administration, clinical management and operations. Proven competencies in rolling out innovative hospital administrative strategies to ensure highest level of healthcare delivery. Demonstrated capabilities in policy designing, project management, budget control, procurement, process improvements, program development and facility expansion. Acknowledged strengths in defining hospital services scope and generating needed thrust to earn a strong positioning for the hospital.



### **DR. RATISH CHANDRA PAUL**

**SECRETARY**

MBBS, DOMS, MS.

ASSOCIATED WITH SUSRUT FROM 1998.

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He is one of the most experienced and renowned ophthalmologists in Eastern India. He specializes in refractive cataract surgery and laser aided cataract surgeries. He is the medical director of Vanmukta Eye Bank. He is a faculty in cataract surgery training program at Susrut Eye Foundation and Research Centre.



## **SHRI. JAYANTILAL G. PATEL**

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Born at Sunav, Gujarat, on 8th March, 1931, ShriJayantilal G. Patel, son of Late Govindbhai J. Patel, was a commerce graduate from Calcutta University. He passed in 1st Division from St. Xavier's College, Calcutta in the year 1953. After completing studies, he joined family tea business of M/s G. Patel & Co. Pvt. Ltd., and attended to their domestic & export business exclusively. He toured India and abroad several times for export of tea and secured important tea export business for the Company. He was a member of the Trade Delegation to USSR and East European Countries in 1967 and to the Middle East Countries in 1969. He served on the General Committee of the Calcutta Tea Traders Association since 1967 and on the Executive Committee of the Indian Tea Merchants Association since 1966. He was elected Chairman of the Calcutta Tea Traders Association for the year 1972 and the President of the Indian Tea Merchants Association for the year 1972 and 1973. He is the Trustee of the PatidarSamaj, Calcutta and Calcutta Gujarati Samaj, Calcutta. He is the executive Committee Member of the Calcutta Gujarati Education Society, Bhawanipur Education Society, Calcutta Gujarati Hospital and Friends Sporting Union.



## **MR. SHIB SANKAR BAGCHI**

**DIRECTOR**

**B.TECH**

**ASSOCIATED WITH SUSRUT FROM 2006.**

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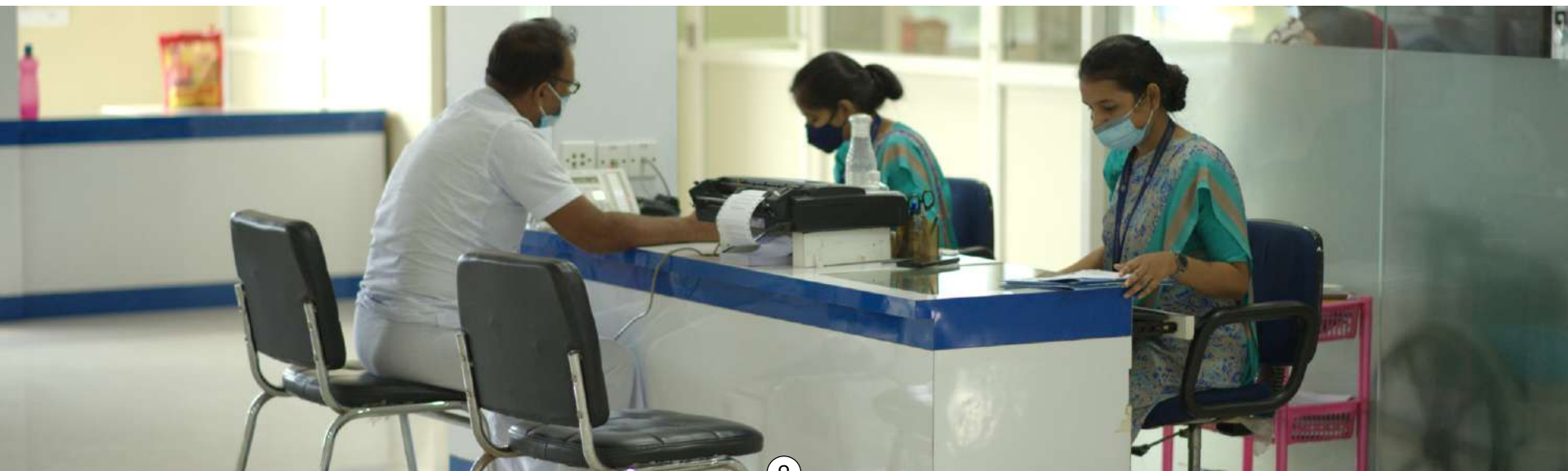
Shibsankar Bagchi, is an alumni of Narendrapur Ramakrishna Mission and completed his B.Tech in Computer Science & Engineering from NSEC. He has been involved in hospital administration and process improvement of Susrut from 2006 and presently chairs the treasurer position of the society. He is an active rotarian and involved in various philanthropic projects for social upliftment in educational, livelihood generation and rural development.



## SRI ASOK KUMAR CHATTERJI

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Born in Kolkata on 21st May, 1942, Sri Asok Kumar Chatterji, son of Manindra Nath Chatterji, obtained the post graduate degree in commerce from Calcutta University in the year 1964. Sri Chatterji served the West Bengal Government in various positions and in different offices by which he acquired vast administrative experience together with knowledge about the welfare programmes of the government in the state. He also served Government of India on deputation for more than five years to promote various youth welfare activities and assisted the West Bengal Government to set up a large number of block level youth centres between 1972 and 1978. Sri Chatterji retired from the West Bengal Civil Service (Executive) in the year 2002, when he was serving as Joint Secretary in the Urban Development Department. Even after 2002, Sri Chatterji continued to assist the State Government on various important matters, specially about defending the state government in some important court cases. Besides, working in the government sector, Sri Chatterji held various important positions in the WBCS Association and became the president of WBCS (Executive) Officers' Association. After retirement Sri Chatterji is associated with various social activities, but most important one is in the field of the pensioners. He is the Vice President of Government Pensioners Association, West Bengal.





## Community Outreach

### Adult Camp (Preliminary Screening)

We organize free eye checkup camp for adults in the community (urban & rural) to identify cataract and other eye diseases. We are also providing cataract surgeries for elderly patients free of cost as well as at a subsidized price.



### Pediatric Camp

A child goes blind somewhere in the world every minute, yet much of childhood blindness is preventable. We organize free camps in school and ICDS to assess refractive error of children and dispense free spectacles, recognition of cataracts and other surgical ailments, which are referred to the hospital. Through these activities we reach out to children to help in their education and day to day activities.



## Diabetic Retinopathy Screening Camps

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Diabetic Retinopathy screening camps are often held in community vision centers because screening people for this disease requires special medical expertise. DR screening camps are specialized exclusively in the diagnosis and treatment of this disease. However, while the focus is on detecting diabetic retinopathy before it causes irreversible blindness (and this sometimes means detecting diabetes in patients who don't know they have it), patients who suffer from other eye disorders will also be referred to our main hospital.



## Awareness Campaigns

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We organize community base awareness campaigns to sensitize different stakeholders on quality eye care service. We train school teachers and ICDS teachers on general eye care, vision screening and a proper referral system. We display IEC materials in the community to spread awareness on Primary Eye care among the population in general.



## Green Vision Centers

**G**reen Vision Center (GVC) to provide a responsible route to provision of primary eye care to the community. The initiative is part of further equip and strengthen vision centers in areas where electric supply is not reliable. GVC locations are determined based on the following points: convenient location directly within the community, optimal platform for screening children with eye diseases at an early stage, provide remedial measures, timely referrals, use of digital data management software, less consumption of paper, use of LEDs and less power consuming equipment, renewable solar energy system.

The GVC model helps create sustainable and permanent access to primary eye care services for their communities at an affordable cost. Special attention is paid to providing affordable eye care for children. Fees for adult eye services are used to subsidize pediatric eye care. The revenue generated from spectacles sales and consultation fees for adult patients will sustain the GVC and cross-subsidize pediatric services.







## New Primary Eye Care Centre - VC

Primary Eye Care Centre - VC		
Sl No.	Primary Eye Care Centre-VC	District
1	Hariharpara	Murshidabad
2	Bharatpur-I	Murshidabad
3	Beldanga	Murshidabad
4	Nabagram	Murshidabad
5	Raninagar II	Murshidabad
6	GVC Jaduberia Sibaji Sangha Howrah	Howrah
7	GVC Bongaon	North 24 Parganas
8	GVC Canning	South 24 Parganas
9	GVC Usthi	South 24 Parganas
10	VC Panchla Netaji Sanghi Club Howrah	Howrah
11	Minakha Rural Hospital North 24 Parganas(SSI)	North 24 Parganas
12	Ghoshpara Rural Hospital (SSI)	North 24 Parganas
13	Jagatballavpur Block (Polgustia PHC)	Howrah
14	Uluberia Block (Basudebpur PHC)	Howrah
15	Udaynarayanpur Block(Rampur PHC)	Howrah



## Total Primary Eye Care Centre - VC

Primary Eye Care Centre - VC		
Sl No.	Primary Eye Care Centre-VC	District
1	Hariharpara	Murshidabad
2	Bharatpur-I	Murshidabad
3	Beldanga	Murshidabad
4	Nabagram	Murshidabad
5	Raninagar II	Murshidabad
6	Hatibagan (Ward No- 11)	Kolkata
7	Behala (Ward No- 131)	Kolkata
8	Nona Danga (Ward No- 108)	Kolkata
9	New Market (Ward No - 46)	Kolkata
10	B.K Paul VC (Ward No- 18)	Kolkata
11	Sovabazar (Ward No- 9)	Kolkata
12	Patuli (Ward No- 110)	Kolkata
13	Ekbalpur (Ward No- 78)	Kolkata
14	Dhapa	Kolkata
15	Belegghata VC	Kolkata
16	D.N. De Homoeopathic Medical College & Hospital	Kolkata
17	Jatadhari, Howrah (Ward No- 05)	Howrah
18	Shibpur Aloka, Howrah (Ward No- 31)	Howrah
19	Liluah VC (Ward No- 61)	Howrah
20	Belgachia (Ward No- 08)	Howrah
21	Dhulagarh Truck Terminal (CHOLA)	Howrah

Sl No.	Primary Eye Care Centre-VC	District
22	Ashoknagar	North 24 Parganas
23	Sinthe More VC	North 24 Parganas
24	Bhatpara VC	North 24 Parganas
25	Eicher Camp	Kolkata
26	Trucker Camp - Dhulagarh Every Month- 3	Howrah
27	Bardhamna Camp - Every Month- 6	
28	Agarhati VC	North 24 Parganas
29	Drishti Shri Joynagar	South 24 Parganas
30	Bharat Sevashram Sangha (Diamond Harbour)	South 24 Parganas
31	Aikatan Charitable Dispensary	North 24 Parganas
32	Bharat Sevashram Sangha (Bongaon)	North 24 Parganas
33	Uluberia Howrah VC	Howrah
34	GVC Jaduberia Sibaji Sangha (Howrah)	Howrah
35	GVC Bongaon	North 24 Parganas
36	GVC Canning	South 24 Parganas
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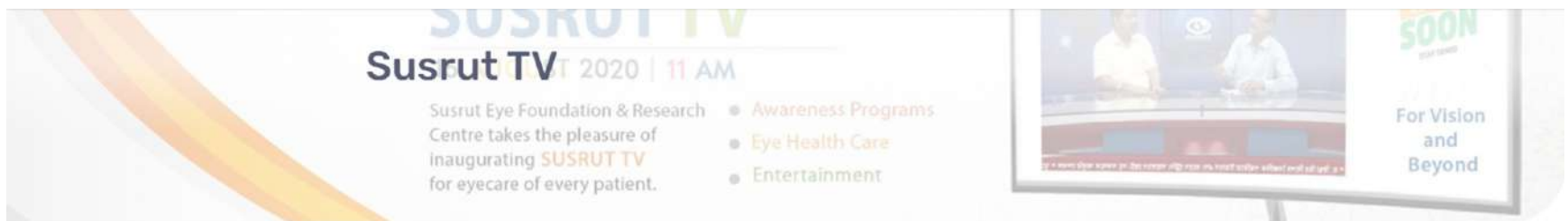




Susrut TV's aim is to share the living experience of the amazing personalities, wonderful temples and incredible events of ophthalmology.

Susrut TV's focus is to use technologies such as internet and related broadcasts.

Susrut TV provides a live-streaming platform free to broadcast Ophthalmology events and clinical management



### Financial Year 20-21

	IPD Count	OPD Count
Saltlake	15059	147822
Berhampore	7426	110235
Kamalgazi	458	15205
Metiabruz	205	10372
Salkia	230	10556

## What is an eye bank?

Eye banks restore sight and change lives in their local communities and around the world by facilitating donation and providing ocular tissue for transplant, research and education.

Eye banks are the institutions responsible for collecting (harvesting) and processing donor corneas, and for distributing them to trained corneal graft surgeons. Eye banks are regulated and part of the local health system; they may be attached to a hospital or housed in a separate building.

## Give the Gift Of Sight

Becoming an eye and organ donor is one of the most important decisions you will make in your life. The transplantation process depends on the priceless gift of corneal donation from one person to another. As a donor, you are helping restore sight for someone struggling with vision impairing eye diseases.

Your decision to become a donor can help in other ways. Your gift can help advance research and education on sight disorders, such as glaucoma and eye complications from diabetes, to advance the discovery of the cause and effects of these conditions, leading to new treatments and cures.

VMEB			
Month	Collection	Receipient	Rejected
Apr-20	3	2	1
May-20	1	0	1
Jun-20	4	3	1
Jul-20	4	2	2
Aug-20	6	6	0
Sep-20	6	5	1
Oct-20	2	1	1
Nov-20	8	1	7
Dec-20	10	1	9
Jan-21	6	2	4
Feb-21	6	3	3
Mar-21	2	2	0
<b>Total</b>	<b>58</b>	<b>28</b>	<b>30</b>



# Mobile Vision Vans & Ambulances



## Careers with Susrut

Susrut offers not mere jobs but exciting and satisfying careers. A Premier Institution in eye care, Susrut offers a friendly work environment, rich culture and an opportunity to work in state of the art technologies. Candidates willing to be part of our Mission for Vision and have a caring attitude in whatever they do, are welcome to forward their CVs to [hr@susrut.org](mailto:hr@susrut.org) or apply below.

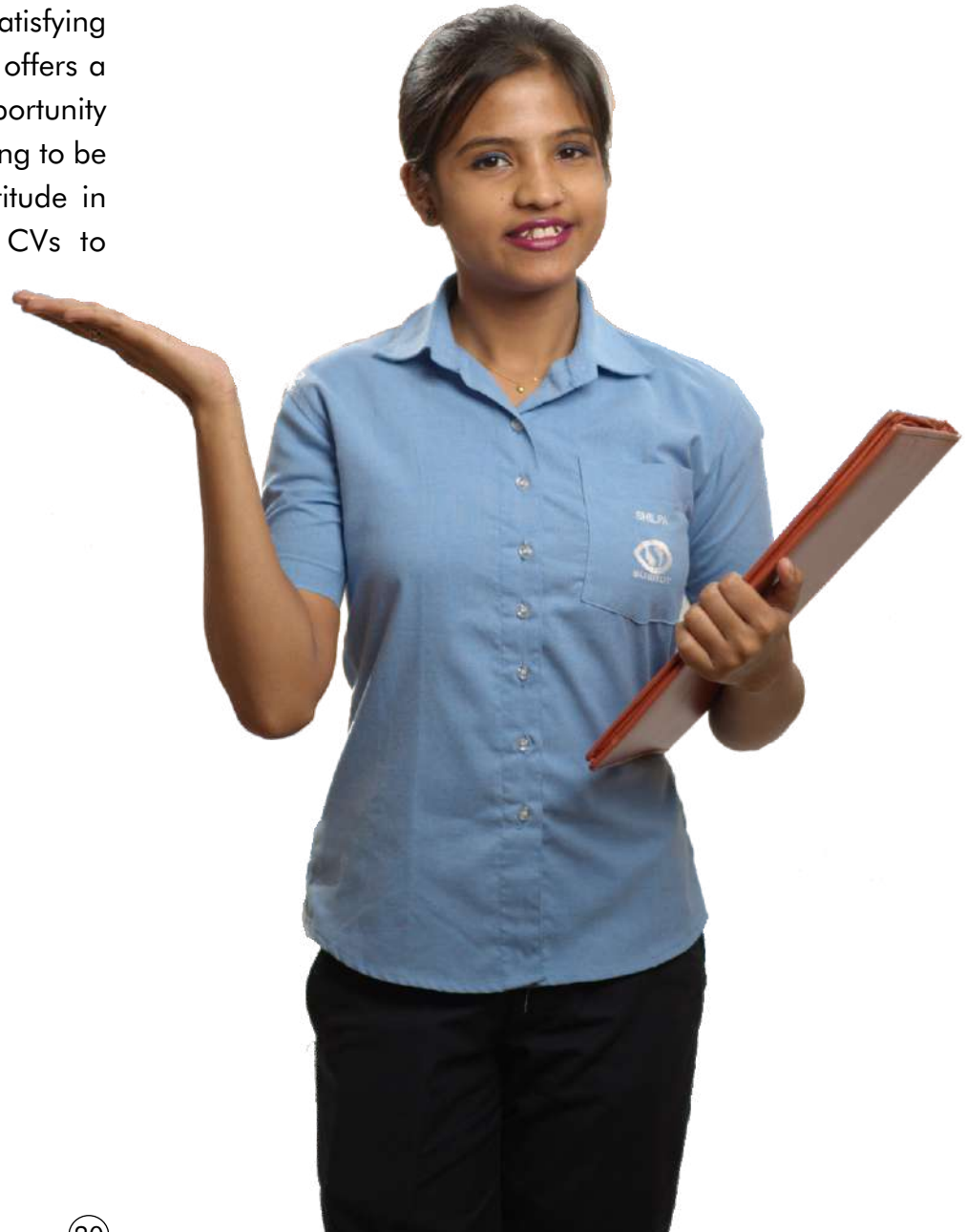
ASSOCIATE CONSULTANT

TRAINEE RECRUITMENT

GNM/B.SC NURSE

PHARMACIST

SOFTWARE DEVELOPER (.NET)



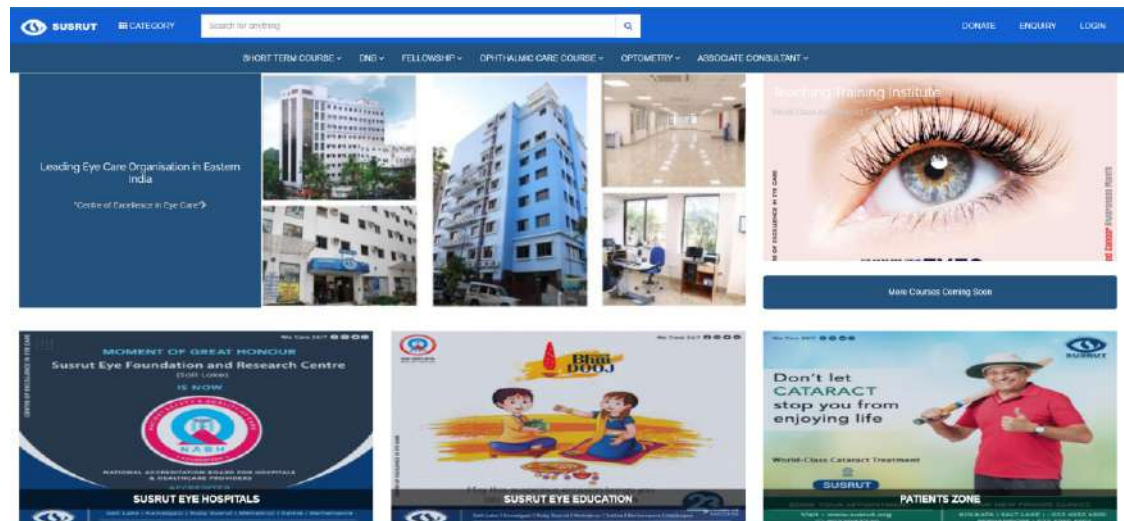
# Medilearn – an unified training system

**S**usrut Eye Foundation & Research Centre is NABH Accredited eye hospital with a mandate to design and offer training programmes to eye care personnel at different professional levels from around the world, in the development and implementation of efficient and sustainable eye care programmes.

Susrut's training programmes cater to all levels of ophthalmic personnel – these are intended not only for ophthalmologist but also for ophthalmic technicians, opticians, clinical assistants, outreach coordinators and health care managers. Susrut offers several structured training programmes.

Learning at any of the Susrut Centres gives you an opportunity to learn from experienced faculty, experience cutting edge technology, and receive hands-on training, access global eye care resources, wider exposure through journal clubs, grand rounds as well as interaction with peers from all over the world.

Susrut has been providing high volume, high quality and affordable services in a financially self-sustainable manner. Much importance is given to ensuring that all patients are accorded the same high quality care and service, regardless of their economic status. Susrut's innovative eye care delivery system has been recognized as a model for other developing countries. Susrut shares these best practices through several management courses and through consultancy and capacity building programmes.





## National Accreditation Board for Hospitals & Healthcare Providers

(Constituent Board of Quality Council of India)

### CERTIFICATE OF ACCREDITATION

#### Susrut Eye Foundation & Research Centre

HB-36/A/1, Sector-iii Salt Lake City, North 24 Parganas  
Kolkata - 700106, West Bengal

has been assessed and found to comply with  
Accreditation Standards for Eye Care Organisation  
This certificate is valid for the scope as specified in the annexure  
subject to continued compliance with accreditation requirements

Valid from : April 29, 2021  
Valid thru : April 28, 2024



ECO-2021-0174

Certificate No.  
ECO-2021-0174

*Dr. Atul Mohan Kochhar*

Dr. Atul Mohan Kochhar  
Chief Executive Officer

National Accreditation Board for Hospitals & Healthcare Providers, 5th Floor, ITPI Building, 4A, Ring Road, IP Estate, New Delhi 110 002, India  
Phone: +91-11-42600600, Fax: +91-11-2332 3415 • Email: helpdesk@nabh.co • Website: www.nabh.co



NABH as an organisation is ISQuA Accredited

SI No. 002989

\*002989\*

NABH

UQSR.

## UQSR. Certificate

Universal Quality Standards Registrar has assessed the Quality Management System of:

#### Susrut Eye Foundation & Research Centre

Plot No.- 36/A/1, HB Block, Sector III, Salt Lake, Kolkata- 700106,  
West Bengal, India

And hereby declares that the management system of organization is in conformance with:

### ISO 9001:2015

For the following scope of activities:

Health Care – (Eye Care Services, Training & Research Centre)

Further clarification regarding the scope of this certificate and the applicability of quality management system standard requirements may be obtained by contacting the organization

Certificate No. UQSR-2123-SEFRC

Original Issue Date: 14/05/2021  
Expiry Date: 13/05/2022

Current Issue Date: 14/05/2021  
Recertification Due Date: 13/05/2024

IAF Code: 38  
Issue No. 01

\*Validity of certificate is subjected to the continued satisfactory performance during surveillance audit



Authorized By

*[Signature]*

Certification Manager

UQSR Global Private Limited  
www.uqsr.org

To know current status of this certificate please visit our website.  
www.uqsr.org

Any unauthorised alteration, forgery or fabrication of the content or appearance of this document is unlawful and offenders will be prosecuted to the fullest extent of law.

## Collaboration



Susrut is empanelled with CGHS, WBHS, ECHS and allied agencies for patient benefits. Susrut has tie up with all leading insurance companies, TPA and corporate houses to provide hassle free eye care services to the community at an affordable cost. Lack of awareness, geographic barriers, economic barriers, lack of infrastructure and lack of trained personnel, all contribute to the backlog that we need to address with the help of collaboration.

We are blessed with partners who are established and innovative leaders in the world. With them we have been able to put world-class thinking and top-tier technology for your service. The collaboration designed has helped our services and accessibility to grow in this challenging, highly competitive and demanding era.

Susrut works in partnership with Sightsavers, Orbis, USAID, SCEH, Rotary International, IEF, CBM and several other non-government and government bodies to deliver quality eye care services, thereby reducing avoidable blindness in the country. We are also a member of Vision 2020 The Right to Sight, World Council of Optometry and IAPB. The success of our services are due to the continuing help and support we receive from local stakeholders, various funding organizations and the Government of India under the National Programme of Control of Blindness (NPCB).

## Our Partners





# Audited Finance Report last 3 years

(Rs. in Lacs)

	Financial Year		
Balance Sheet for Last 3 Years	2019-20	2018-19	2017-18
<b>Assets</b>			
Fixed Assets	4,425.37	3,974.48	3,323.85
Other Non Current Assets	581.44	532.39	488.58
<b>Current Assets</b>			
Trade Receivables	365.18	405.19	470.17
Loans & Advances (Assets)	181.46	212.70	105.97
Security Deposits	80.74	76.59	63.79
Investment	3,715.60	2,939.42	2,221.96
Cash & Banks	611.14	568.10	553.19
Total :	9,960.93	8,708.87	7,227.51
<b>Liabilites</b>			
General Fund	9,503.68	8,106.42	6,785.28
<b>Current Liabilities</b>			
Trade Payable	407.76	582.24	438.05
Loans & Advances (Liabilty)	21.33	5.35	
Security Deposits	27.87	10.12	3.02
Govt. Payables	0.29	4.74	1.16
Total :	9,960.93	8,708.87	7,227.51

Operating Statement for Last 3 Years			
Income	2019-20	2018-19	2017-18
Medical Income	5,224.99	4,801.62	3,741.79
General Donation	1.44	10.66	5.90
Project Income	100.67	128.83	150.92
Educational Training Programme	230.54	90.24	156.98
Others Misc Income	356.00	348.45	377.36
Total :	5,913.64	5,379.80	4,432.95
<b>Expenditure</b>			
Doctors & Employees Payment	1,873.32	1,708.29	1,419.46
IOL & Consumables	1,075.07	1,002.99	793.18
Medical Expenses	330.20	317.27	212.91
Teaching & Training Expenses	129.42	104.51	91.76
Depreciation	286.83	277.92	197.01
Hospital Maintenance	411.86	280.13	255.52
Administrative Expenditure	409.67	367.56	362.08
Income over Expenditure	1,397.27	1,321.13	1,101.02
Total :	5,913.64	5,379.80	4,432.95

# Audited Finance Report last 3 years

Balance Sheet for Last 3 Years	Financial Year		2017-18
	2019-20	2018-19	
Assets			
Fixed Assets (Net)	193.45	200.10	147.18
Current Assets			
Loans & Advances (Assets)	0.73	0.73	1.62
Cash & Banks	45.50	48.76	78.57
Total :	239.68	249.59	227.37
Liabilities			
Opening Balance	196.53	237.33	184.22
Current Liabilities			
Trade Payable	43.15	12.26	43.15
<b>Total :</b>	<b>239.68</b>	<b>249.59</b>	<b>227.37</b>
Operating Statement for Last 3 Years			
Income	2019-20	2018-19	2017-18
Grant Recd from NGO			
Grant - HelpAge India	4.43	22.70	13.62
Grant - Orbis International	30.43	52.11	43.88
Grant - Amrita Drishti Urban Eye Care Prog	35.42	29.94	9.25
Grant- Wonder Work			25.72
Grant - IEF Project	28.11		
Grant - Essilor		42.40	16.00
Grant- School Eye Health Project (Bihar)			0.26
Bank Interest	2.44	4.45	2.67
Others Misc Income	2.14		
Expenditure over Income	40.80		
<b>Total :</b>	<b>143.77</b>	<b>151.60</b>	<b>111.40</b>
Expenditure			
Project Expenses			
Amrita Drishti Urban Eye Care Programme	12.24	6.78	3.12
Netra Vasant Rural Eye Health Proj. Exp	1.31	1.33	0.30
HelpAge India Camp Expenses	0.31		
Orbis Comprehensive Childhood Blindness Programme	41.43	35.73	60.35
Skill Building for Rural Youth Expenses		15.46	
IEF Project Expenses	33.24		0.22
Essilor Social Impact Project Expenses	15.51		14.22
Depreciation	35.39	34.61	25.78
Administrative Expenditure	4.34	4.58	5.09
Income Over Expenditure	-	53.11	2.32
<b>Total :</b>	<b>143.77</b>	<b>151.60</b>	<b>111.40</b>

# Thank You

